

# SNOW REMOVAL GUIDE

*Courtesy of*

**City of Big Bear Lake**

**Public Works Department**

39707 Big Bear Blvd. • Big Bear Lake, CA 92315

(909) 866-7521

[citybigbearlake.com](http://citybigbearlake.com)



## SNOW PLOWING

Our Public Works crews begin plowing public streets when approximately three inches (3") of snow accumulates, and continues plowing throughout each winter storm. Our goal is to meet three (3) basic community safety and welfare needs:

- Maintain access to/for emergency services (Fire, EMS, Law Enforcement)
- Provide reasonably safe driving conditions throughout the winter months
- Maintain business/service access

Every City of Big Bear Lake maintained public street is eventually plowed during heavy snowfall. Please be patient during snow removal operations. Our crews work as quickly as they can during inclement weather. Typically, maintained public streets are plowed in the early morning hours, creating a snow berm at the street edge and across driveways each time a street is plowed. In order to avoid duplication of effort, we recommend delaying driveway shoveling until snow plows have passed, and significant additional snow accumulation is not anticipated. When driveways are shoveled, please deposit snow on the right driveway edge (facing the street). When all streets have been plowed and are safe for travel, crews begin reducing snow berms at residential driveways through our unique Berm Reduction Program (Information Below).

## BERM REDUCTION

City of Big Bear Lake residents are eligible for no-cost snow berm reduction. Businesses, including those registered in our Transient Private Home Rental (TPHR) program are not eligible for this program. Snow berm reduction begins only after all maintained public streets have been made safe for travel, and additional heavy snowfall accumulation is not anticipated. Snow berm reduction may not begin for several hours after snowfall begins. Snow berms will not be completely eliminated. The goal of this free service is to reduce the burden of manual driveway snow removal for our residents. Only residential driveways clearly identified by unobstructed bright orange snow poles placed at the driveway edges are eligible for this program. Snow poles may be purchased at City Hall for a nominal fee. Residents are responsible for snow pole installation and maintenance.

## TRASH RECEPTACLES

To reduce the likelihood of damage, place trash receptacles on private property, a safe distance behind the snow berm, for collection. Receptacles placed close to the street edge may be tipped over or damaged during snow plow operations.

## PROPERTY IMPROVEMENTS NEAR ROADWAYS

Our snow plow operators make every effort to avoid improvements within public rights-of-way. Unfortunately, sprinkler systems, fences, block walls, landscaping, and other improvements are not always visible as snow accumulates. plowing usually occurs before daylight. We recommend the placement of tall (6' x 2" x 2") red stakes between the street edge and improvements to reduce the likelihood of damage. In the unlikely event of personal property damage, contact the City Clerk at (909) 866-5831.

## REGULATIONS, FINES AND CITATIONS

Although we make every effort to avoid towing, parked vehicles interfering with snow removal operations are subject to significant fines, and may be towed and impounded. All fines, towing, and impoundment charges are the vehicle owner's responsibility.

## ADDITIONAL ASSISTANCE

When snow conditions are in effect, free overnight parking is available at two City parking lots located at 39707 Big Bear Blvd., known as the West Civic Center Parking Lot, and at the Alden Parking Lot located at 547 Alden Road, east of Sandy's Sports Bar.

\*\*\*\*\*ECRWSS\*\*\*\*\*

Local  
Postal Customer

**DECLARATION OF SNOW CONDITIONS**  
**Municipal Code Section 10.12.040**

*"Snow conditions may be declared by the City Manager or his appointee whenever there is one inch of snow or ice on any part of the paved portion of any street, and a buildup of snow or ice is expected to continue to a point where the snow level will exceed six inches. Snow conditions exist and the provisions of this chapter shall apply and shall remain in effect until the City Manager or his appointee declares a cessation of snow conditions. Whenever possible, the City Manager or his appointee shall give notice of such snow conditions by press, radio or television, which news media shall be requested to cooperate with city officials in the giving of such notice". (Ordinance 96-274 (part), 1996; Ordinance 93-237 § 1 (part), 1993)*

**24-Hour Snow Removal Hotline**

**(909) 752-2830 or visit [citybigbearlake.com](http://citybigbearlake.com)**

For general information on snow removal, berm reduction  
and current snow conditions

**Call the City's 24- Hour Hotline.**

To speak with a representative regarding snow removal and berm reduction issues

**Call (909) 866-7521**

For Code Compliance issues

**Call the Code Enforcement's 24-Hour Hotline at**

**(909) 866-2633.**

**Additional Emergency & Important Phone Numbers:**

EMERGENCIES	911
SHERIFF'S DEPT. (NON-EMERGENCY)	(909) 866-0100
BIG BEAR FIRE DEPARTMENT (NON-EMERGENCY)	(909) 866-7566
BEAR VALLEY ELECTRIC SERVICE	(909) 866-4678
BEAR VALLEY COMMUNITY HOSPITAL	(909) 866-6501
BIG BEAR LAKE PUBLIC WORKS DEPT.	(909) 866-7521
SOUTHWEST GAS	(877) 860-6020
DEPARTMENT OF WATER & POWER	(909) 866-5050